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Newsletter



MAY 2013

Customer Satisfaction Questionnaire

Some months ago Distributors were selected at random to fill in a questionnaire regarding how they look upon Kibion, the products, the relationship, the communication etc. To be able to improve as a company it is important to understand the views and ideas from our partners. This is also a requirement in ISO 13485, which we have to comply with.

We would like to thank all of you who spent your time to complete the form.

Summary

Thank you for all the nice comments. In general the feed-back is very positive. We understand that you look upon Kibion as a reliable company which you like to do business with. The products we provide you with are of good quality and the support we give is great. We will do our best to continue in the same way and we will also strive to improve.

We also welcome your comments any time, please give us your feed-back to any query you might have.

Kind regards

KIBION

/Ingegerd